
TDS0029P

WARRANTY STATEMENT



All Kingspan products are manufactured under strict quality control conditions approved under BSEN ISO 9002 Quality Management Systems. Many product groups have been subjected to third party assessment and have achieved product certification under British Board of Agrément Certificate No. 86/1700.

Kingspan offer a full twelve month (with exception of Envireau which as 24months) warranty from date of delivery, whereby all mechanical and electrical components are covered against malfunction within their operational design criteria. The structural integrity of every product is subjected to a stringent Quality Control inspection to ensure it meets the determined design parameters.

Should any product prove defective on delivery, contact the warranty team on 0844 880 1633 within 14 days. Any complaint will be investigated as an essential element of our policy to maintain the highest quality and to provide full satisfaction.

Where the product or component is proved to be faulty Kingspan undertake to rectify, replace or refund the purchase price whichever is determined appropriate by the company, on condition that:-

- The product has not been subjected to misuse or abuse.
- The product has been installed and maintained according to the manufacturer's instructions.
- Kingspan shall be entitled to examine any product which is the subject of a claim by a customer, and to remove any such products or any part thereof for testing.
- No tests by a customer will be recognised by Kingspan unless carried out strictly in accordance with a method agreed in advance by Kingspan as being suitable for the purpose.

You attention is drawn to Kingspan's Standard Conditions of Sale, a copy of which is available on request.

Any statutory rights you may have under law are not affected by this statement.

Contact Numbers:

Warranty:

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Service:

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01	Initial Issue CC674	January 2009